

Booking Conditions Covid 19, Safety Measures

With **Covid 19** now part of our daily lives we have updated our holiday policy to ensure protection for you and your family whilst staying with us as well as safety measures for us, our staff and contractors.

Your cottage will be cleaned to an even higher standard, ensuring all touchable surfaces are thoroughly disinfected, the property aired, and individually cleaned by our team of cleaners all wearing fresh PPE per property. We have risk assessed every aspect of the cottage and your stay to ensure utmost cleanliness and hygiene.

We ask that you do your part in helping to lessen the spread of germs and ask you to please adhere to the following

1. If you are suffering from Covid 19 at the time of travel or a member of your party is, please do not visit. See our terms and conditions regarding cancelation.
2. We strongly recommend that you bring, hand sanitiser, disposable gloves and masks with you when visiting.
3. On arrival we will meet with a nominated member of your party and only that person will be allowed to enter the property as we show them around observing social distancing.
4. Hand sanitizer will be inside the front door of each property; we ask that you use it each time you return from being out. There are also cleaning disinfectants and anti-bacterial handwash for you to use.
5. Please regularly open windows to air the property.

6. Bag all rubbish and use the wheelie bin provided outside your door.
7. Please, no loose rubbish.
8. Please observe a **2-metre rule** when outside on our complex from others.
9. Our garden area is there for your use, but it is important to maintain a safe distance from others. For now, we would prefer you to play ball or exercise pets off site.

Prior to leaving us

1. Prior to leaving you will need to place all of your sheets, quilt covers and pillow cases in bags provided, tie them and leave them in the bedroom. The bags are under each bed.
2. All towels will need to be bagged in the same way and left in a bathroom.

This ensures no onward transmission of germs to anyone else.

3. On departure please leave all windows ajar to air the property.

Whilst you are staying and you suspect that you have symptoms of Covid 19, you must inform us immediately by calling 01492 622338.

We will agree a plan of action, but it may be safer for you to return home to self-isolate as per Wales Gov guidelines.

Our office is open 9am to 5 pm daily at the Fishery. Or telephone as above.

Thank you. July 2020